Contact the Board

- Anyone may communicate governance matters directly to the Gap Inc. Board of Directors by
 emailing board@gap.com. Communications will be received and reviewed by our Chairman as well as
 our Corporate Secretary's Office. Matters may be referred to the entire board, board committees,
 individual members and other departments within the company.
- Anyone may communicate compliance matters, including suspected violations of our <u>Code of Business Conduct</u> or accounting, internal accounting controls or auditing concerns, confidentially to the Integrity and Compliance department by emailing <u>Global Integrity@gap.com</u> or by calling our Code Hotline. Accounting, auditing and other significant concerns are referred by the Integrity and Compliance department to the Audit and Finance Committee.

Contact the Office of the Corporate Secretary

 Anyone may also communicate with the Corporate Secretary's Office by writing to: Corporate Secretary, Two Folsom Street, San Francisco, CA 94105